Army Community Service

"Putting Soldiers and Families First!"

Location: 1231 Mahone Ave, Bldg 9023
Telephone: 734-6388

SURVIVAL OUTREACH SERVICE (SOS)

- Demonstrate the Army's commitment to Families of the Fallen.
- Expand and improve services to Survivors.
- Define roles and responsibilities for all agencies.
- Improve responsiveness.
- Provide Support and Benefits Coordinators.

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Relocation Readiness Program

- Loan Closet
- English as a Second Language (ESL) Class
- General Education Diploma (GED)
- Automated Housing Referral Network (AHRN)
  http://www.ahrn.com/
- Housing Assistance Program (HAP)
  http://hap.usace.army.mil/

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Army Family Action Plan AFAP

- Purpose: Solicit input to Army Leadership what is not working and how you think will fix it.
- AFAP Success: Fort Lee Soldier Support Center, Military Savings Plan, BAH increased 11%, Survivor Benefit Plan and Social Security Offset, BOSS, POV Storage.
- Retiree Focus Group
- Annual Conference Fort Lee Memorial Chapel
- Submit AFAP issues: leemwr.com, Click on Community Services-Army Community Service-AFAP

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

AFAP Issue Form

Issue Form
Army Family Action Plan (AFAP)
Fort Lee Conference

- Issue title: (Tell us what the problem/issue/concern is-a few words to describe it)
- Scope: (Tell us about the issue; why it's a problem; who it affects)
- Recommendations: (Tell us what we should do to fix it)
- Submitter's name and phone number: (optional)

Army Community Service
AFAP Coordinator
1231 Mahone Ave, Bldg 9023
Fort Lee, VA 23801
leemwr.com

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Army Emergency Relief

- Who can AER help? Soldiers retired from active duty and Family members.

- What can AER do?

  Help w/ emergency financial needs: Food, rent, utilities, vehicle repair, funeral expense, medical/dental expense.

  Education scholarships for surviving spouse.

- How can you get assistance? Gladys Jenkins /734-7954

- Is there a dollar limit on AER help? No

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Army Volunteer Corp

Ongoing volunteer opportunities:

- American Red Cross
- United Service Organization (USO)
- Army Community Service
- John Randolph Medical Center
- Chapel, Boy & Girl Scouts
- U.S. Army Women's Museum
- Tax Center
- Thrift Shop

Just to name a few!

Employment Readiness Program

- Assist with job vacancy and information
- Assist to revamp and revise resumes
- Computer lab to assist in job searches
- Offers classes in: Resume Writing
  Interviewing Skills
  Computer Skills
  Career Exploration
  Overseas Employment Orientation

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Information and Referral

- **FREE** Xerox copies. **FREE** Faxes.
- Provide information regarding military and civilian resources.
- Maintain an extensive and current information file containing, addresses, phone numbers, hours of services, range and types of services
- Retain resources of federal, state, local and non-government sector

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Military OneSource

- Available 24/7: 1-800-342-9647
  www.militaryonesource.com
- No question too small. No issue to big.
- All calls are immediately answered by a professional.
- Translation in more than 150 languages.
- You name it. Military OneSource can help.

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Army Community Service

"Putting Soldiers

and

Families First!"

Location: 1231 Mahone Ave, Bldg 9023
Telephone: 734-6388

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

Army Community Service

Any Questions